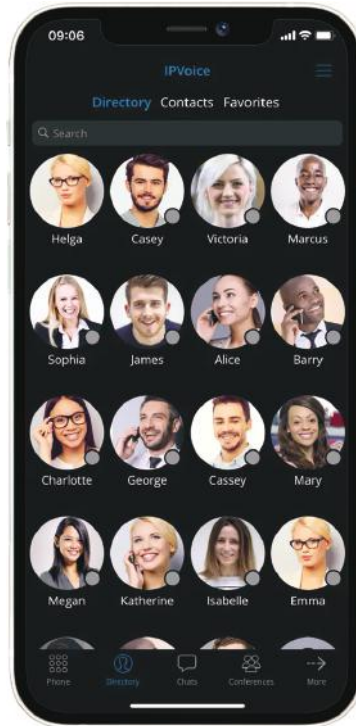## About IPVoice Mobile App
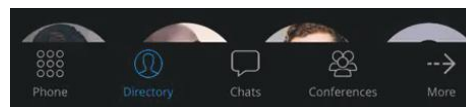
The IPVoice Mobile app allows users to usesmartphones as an extension of their work phone, including call recording, call history and call forwarding / waiting.

Operating System Requirements

IPVoice Mobile app is available for iOS and Android smartphones. For iPhone visit the App Store (https://www.apple.com/uk/ios/app-store); for Android visit Google Play Store (https://play.google.com/store) and search for '**IPVoice**.
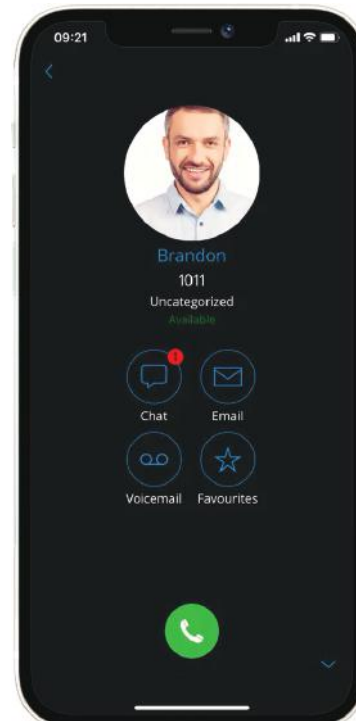
IPVoice Navigation Bar

The main CallSwitch Communicator naviga on bar shows the key application features:

* Dialpad - placing calls
* Contacts - main contact list
* Conferences - place a conference call with any of your contacts
* Dashboard - check call stats and other additional information

Dialpad

Place a Call
Open the Dialpad in the Navigation Bar and dial the desired number.

See Recent Calls
Press **'Recent'** to access recent incoming and outgoing calls.

Transfer a Call
1. Whilst in an active call, press the **'Transfer'** call control button.
2. Press **'Select Contact'** to choose a local extension, or type the number for an external party.
3. Once the contact is selected or number is typed in, press 'Direct' to instantly send the call to that destination, or 'Attended' to announce the call.
4. Once ready to transfer the call to the other party, press 'Complete'.

Contacts

Contact Quick Links
Quick links appear on the top of the Contacts' window and enable you to quickly move between the '**Directory**', '**Contacts**' and '**Favorites**'.

Contacts List
Within the Contacts list, tabs are used to display Contacts you have imported from email or contact management tools. Click a contact to access the contact's details, '**Call**', '**Email**' or add to '**Favorites**'.

Conferences

Place a Conference Call
• Click Create conference Groups **+** to create Conference Groups.
• Access your saved Conference groups list to place conference calls.

Dashboard

The Dashboard is an easy way for Users to visualise daily call stats and other information related to their profile definitions.