

VOICEMAIL

Vicemail: ***123**
General Vicemail: ***124**
Vicemail Transfer: ***125**

AGENTS

Agent Static Login: ***200**
Agent Static Logout: ***201**
Agent Pause: ***204**
Agent Not Ready: ***205**

CALL PARKING

Call Park: **700**
Call Park Start: **701**
Call Park End: **720**
Call Park Timeout (sec): **45**
Enhanced Call Park: **800**

SYSTEM TESTS

Music On Hold: ***388**
Echo Audio Read: ***398**

ENHANCED SERVICES

Last Caller: ***149**
Monitoring: ***199**

SPEAKERPHONE PAGING

Speakerphone Page: ***399**
Single Speakerphone Page: ***400**

GREETINGS

Record Greeting: ***301**
Agent Greeting: ***302**
Queue Interrupt Message: ***303**

OPERATION TIMES

Open Operation Times: ***401**
Closed Operation Times: ***402**
Reset Operation Times: ***403**

FEATURES

Speed Dial: ***130**
Other Networks: ***188**
Listen to CDR recordings: ***170**

CALL FORWARDING

Enable Call Forwarding: ***71**
Disable Call Forwarding: ***72**

FOLLOW ME

Enable follow me: ***520**
Disable follow me: ***521**

HOT DESKING

Hot Desking: ***555**

GROUP HUNT

Enable Do Not Disturb: ***78**
Disable Do Not Disturb: ***79**
Enable Group Hunt: ***510**
Disable Group Hunt: ***511**

CALLER ID

Block CallerID: ***67**
Block CallerID once: ***81**
Unlock CallerID: ***68**
Call with CallerID list number: ***65**